

Privacy Policy
Data Regulations

This legislation describes the information we process through UMBC Ltd and your rights concerning it.

I. Data Controller

The data controller of data collected is UMBC Ltd based in UK (United Kingdom)

II. What types of information do we collect?

We collect - at the time of registration - the following information, classifiable as personal data in accordance with current European legislation:

- Name;
- Surname;
- Email address;
- general data from ID.
- Bank Account informations

III. How do we use this information?

We use the information in our possession in the manner described below to provide the services of GoSherpy.

That's how:

- To create a saving plan to buy a specific good. On a monthly basis, GoSherpy save money directly from the back account until the goal is reached;
- When the goal is reached, GoSherpy will suggest some offers related or unrelated to the savings objective

IV. Is this information shared?

The data provided and their use are processed solely by UMBC Ltd and are shared - anonymously - with our partners for the purpose of offering services. They are however violated to use the data supplied by us within the limits established by you at the time of purchase of the trip and / or experience and communicated by us.

Here is an updated list of partners with whom we can share your data and its purposes:

Type	Purpose of the treatment	Legal basis of the treatment
Partners	GoSherpy may be accessible to third party websites, In that case, we send your data to them as part of the agreement.	contract among user and UMBC Ltd (GoSherpy)
Mangopay	The third-party payment solution that consent to GoSherpy to save money for you using e-wallets and e-money.	contract among user and UMBC Ltd (GoSherpy)

As part of our activities, we can also use external software to improve and speed up our work.

Here is an updated list of the programs we use with the related purposes.

Software	Final usage
Dropbox Business	Retention of your data to enable us to make the necessary reservations.
Google Suite	Management and sharing of documents in the team
Intercom	Modern messaging products for sales, marketing and support
Mangopay	Manage the payment phase of your bookings
Slack	It allows us to better manage our work in order to offer you the best possible

	service
Mailgen	Automated management of the newsletter
Digital Ocean	Management and storage of data on DB in Cloud

Some data, in aggregate and anonymous form, are used for statistical purposes on the use of the application and can be shared with UMBC Ltd (GoSherpy) companies and client institutions.

We may share information with law enforcement or in response to legal requests when it is ordered by law or ordered by a magistrate through a specific provision with legal and mandatory value against UMBC Ltd

V. What are our legal bases for data processing?

We collect, use and share the data in our possession in the manner described above:

- As required to comply with the Terms of Use of UMBC Ltd (legal basis of processing: Contract);
- In a manner consistent with the consent granted, which may be revoked at any time by sending a request to the Data Controller by email at the address privacy@GoSherpy.com
- As necessary to comply with our legal obligations
- As necessary for the public interest.

VI. How can you exercise the rights provided by the GDPR?

The General Data Protection Regulation recognises the right to access, correct, transfer and delete your data.

The right to object to and limit certain processing of your data is also recognised.

The user has the right to complain to the supervisory authority (Privacy Guarantor) (ICO <https://ico.org.uk>) in the event of unlawful processing or delay in the response of the Data Controller to a request that falls within his/her rights.

In the event of a data breach (illegal access to user data by unauthorised third parties), UMBC Ltd (GoSherpy) will inform users within 36 hours of the occurrence of the event, in any case and independently of the data theft

VII. How to exercise the right to be forgotten, to partial cancellation and the free portability of the data?

Users can request cancellation, in whole or in part, of their personal data at any time by directly contacting the data controller.

It is possible to request cancellation by sending an email to the address privacy@GoSherpy.com in the following cases:

- If the data are no longer necessary for the purposes with respect to which they were collected
- If the user legitimately opposes the processing

After the request has been received, UMBC Ltd undertakes to promptly process it within 36 hours, within the limits of what is technically possible.

The right to be forgotten can be limited only in the following cases:

- To guarantee the exercise of freedom of expression or the right to defence in court
- To protect a general interest
- When the data, rendered anonymous, are necessary for historical research or for statistical or scientific purposes

Users can also request, via email to the address privacy@GoSherpy.com, the transfer and use of their personal data to another data controller who performs the same service as UMBC Ltd (GoSherpy).

VIII. How and for how long are user data stored?

User data is stored on proprietary databases on servers located on European soil.

The characteristics and certifications of the machines used guarantee maximum safety of the same and minimise the risks of violations and data breaches.

The data are not disclosed, processed or sent outside the territory of the European Union.

If the account is deleted, we will immediately delete all personal data of users. We may only keep information - anonymously - on usage habits for purely statistical purposes and for improving the service offered.

IX. How do we comply with legal requirements or avoid damage?

We access, store and share information with regulatory bodies, law enforcement agencies or other entities in these cases:

- In response to a legal request if we believe in good faith that the law requires us to do so.
- If it is necessary to detect, prevent and resolve unauthorised uses of products, breaches of our conditions or regulations or other harmful or illegal activities, to protect ourselves (including our rights, property or products), including in the context of investigations or regulatory requirements or to prevent imminent deaths or physical injuries.

X. How will we inform you about changes to these regulations?

We will inform you before making changes to these regulations and will allow you to read the amended regulations before choosing whether to continue using UMBC Ltd (GoShery) services. This privacy policy version was update the 11 of june 2018.